

Care, Health and Wellbeing OSC – Draft Work Programme 2023-24

Strategic Vision – Making Gateshead a place where everyone thrives

Five Pledges

- Put people and families at the heart of everything we do
- Tackle inequality so people have a fair chance
- Support our communities to support themselves and each other
- Invest in our economy to provide sustainable opportunities for employment, innovation and growth across the borough
- Work together and fight for a better future.

OSC Remit

- Social Services (except those services provided to children and young people)
- health services for adults and an overview of health services for children and young people in the borough
- Overview of functions discharged under the Health and Social Care Act 2012 or any other enactment in relation to the planning provision and operation of the health service in the area.

Emerging Issues:

- **The new LPS (Liberty Protection Safeguards)**
- **Updates on ASC White Paper** (*covered in CQC Updates and Dept Strategy and Delivery Plan*)
- **Work to Attract and Retain a multi professional Workforce /Access to GP Appointments** (*focusing on how different practices manage demand that they cannot fulfil; same-day appointments only; in person and phone appointments; access barriers to appointments via landline, mobiles and online booking and any particular groups experiencing difficulty securing appointments / update to include patient satisfaction data broken down to each surgery if possible / information on whether younger GPs coming into the profession in Gateshead prefer to be directly employed NHS Workers/ salaried GPs or the traditional GP business model*)
- **The Newcastle and Gateshead Persistent Physical Symptoms Service (PPSS)**
- **Support with the menopause, menstrual cycle problems and post-partum mental health issues: access to specialist support and variations of approach across Gateshead GP practices**
- **Demand pressures on social care services**
- **Widening inequalities / long-term health impacts**
- **Ongoing issues surrounding hospital discharge and residential care numbers**
- **PH update on the £5m grant to research inequalities**
- **CQC Assurance**

- **Departmental Strategy and Delivery Plan**
- **Strengths Based Approaches**
- **Co Production**
- **Social Care Recruitment**
- **Home Care Model**
- **Care Home model**
- **Extra Care/Supported Living models**
- **Performance updates / Performance Management Framework for IASCS** (*already identified by OSC as issue for inclusion see table below*)
- **Visit to Sister Winifred Laver Promoting Independence Centre (Autumn 2023)**

Issues where OSC has previously asked for continual updates / specific issues

- Performance Management and Improvement Framework six month and end of year updates
- Social Services Annual Report on Complaints and Representations – Adults
- Annual Report of Local Adult Safeguarding Board and Business Plans & emerging priorities
- Healthwatch Gateshead – annual update
- Health and Wellbeing Board – six monthly updates

It is proposed that these issues are retained as standard items within the OSC work programme.